



# Student Introduction

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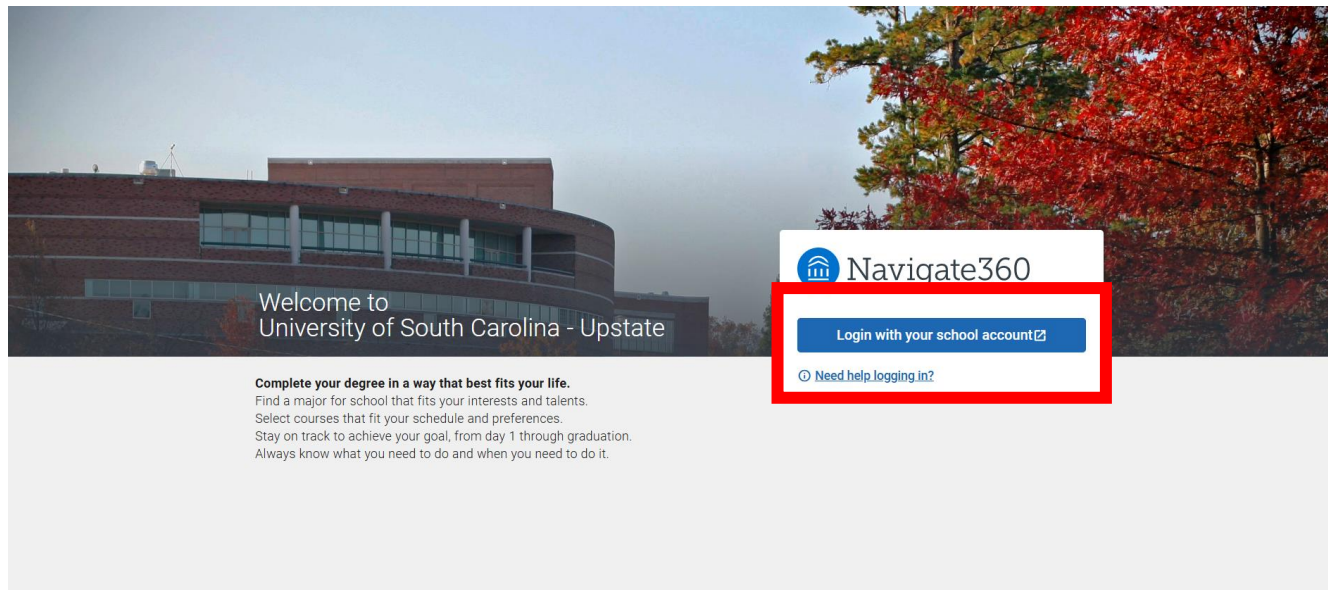
# Navigate360 – Student Introduction

- Navigate360 is USC Upstate's student success platform!
  - It's your go-to tool for staying on track, and connecting with support services
- With Navigate360 you can:
  - Schedule appointments with advisors, tutors, and other campus support staff
  - View and manage appointments
  - Ask for help by using the **Hand Raise** feature
  - So much more...

# Navigate360 – Logging Into Navigate360 Student Account

You can access Navigate360 at <https://uscupstate.navigate.eab.com/app/> or install the Navigate360 Student app from your mobile device's app store

- Search for “University of South Carolina Upstate” in the mobile app to access your account








# Navigate360 – Student Intake Survey

- When you first log in to Navigate360, you will be asked to complete a required Student Intake Survey
- The survey helps us learn more about you, your goals, and how we can connect you to resources and campus support

*Be sure to complete the survey so the Student Success Center can better support you!*

# Navigate360 – Key Student Features

-  Schedule appointments with your advisors, instructors, and academic coaches
-  Sign up for tutoring services and manage tutoring appointments
-  View your class schedule anytime
-  Access important documents like advising summaries and notes
-  Request help using **Hand Raise**

# Navigate360 – Scheduling an Appointment

The screenshot displays the Navigate360 web application interface. On the left is a vertical navigation menu with the following items: Home, Appointments (highlighted with a red box), Class Schedule, Resources, My Docs, Checklist, Hand Raise, Notifications, and Study Buddies. The main content area is titled 'Appointments' and includes a '< Go Back | Dashboard' link. In the top right corner of the main area, there is a blue button labeled 'Schedule an Appointment Today!' which is also highlighted with a red box. Below the title, there are three tabs: 'My Appointments' (selected), 'My Team', and 'History'. The content below the tabs shows the word 'Upcoming' followed by a large, light blue folder icon with a smiling face and colorful stars. Below the folder icon, the text 'No Upcoming Appointments Yet!' is displayed.

- To schedule an appointment, select **Appointments** from the navigation menu, then click **Schedule an Appointment Today!**

# Navigate360 – Scheduling an Appointment

[Go Back](#) | [Dashboard](#)

## New Appointment

Below, you will find available options for scheduling an appointment. If you cannot find something that you are looking for, try the other appointment options to see available options for dropping in or requesting an appointment.

What can we help you find?

What type of appointment would you like to schedule? \*

Advising Care Unit



Service \*

30 Minute Advising Appointment



Pick a Date ⓘ

July 1, 2025



Find Available Time

Other Options

[Meet With Your Success Team](#)

- Select appointment type, service, and date, or use the **Meet With Your Success Team** option to find specific services offered by your advisors and instructors

# Navigate360 – Tips for Success

- Log in regularly to stay up-to-date
- Read and review appointment notes after meeting with advisors to address follow up instructions
- Use Navigate360 to schedule advising appointments and tutoring appointments